

Privacy Policy – PrimeCare Speech Services

Privacy Policy

Last updated: 11/19/2025

PrimeCare Speech Services ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, protect, and manage your information when you visit our website or use our services.

Information We Collect

We may collect personal information when you complete forms or contact us, including:

- Name
- Email address
- Phone number
- Any message or details you voluntarily provide
- Appointment or service-related information

We may also collect non-identifiable data through standard website analytics (page visits, browser type, time on site, etc.).

How We Use Your Information

We use the information collected to:

- Communicate with you
- Respond to inquiries
- Schedule evaluations or therapy services
- Provide therapy or administrative services
- Improve website functionality and user experience
- Maintain internal records

HIPAA Notice

As a licensed healthcare provider, we follow HIPAA regulations:

- Protected Health Information (PHI) is only collected via secure, HIPAA-compliant methods once you become a client.
- Please do not submit sensitive medical information through the general contact form.

- PHI collected through secure channels will be stored and used only for treatment, payment, or healthcare operations, as allowed by law.

Private Pay / Billing Information

All therapy services are private-pay and billed independently through:

- **PrimeCare Speech Services, LLC**

Financial or billing information is collected and stored securely for payment purposes only. We do not use or share this information outside of billing and administrative needs related to services provided.

How We Share Your Information

We do not sell or rent your personal information. Information may be shared only when necessary to:

- Deliver therapy or administrative services
- Comply with legal requirements
- Respond to lawful requests from authorities

Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information. No method of transmission or storage is 100% secure.

Your Rights

Depending on your location, you may have the right to:

- Access your personal information
- Request correction
- Request deletion
- Withdraw consent

Contact us at PrimeCareSpeech@gmail.com to exercise these rights.

Children's Privacy

Our website is not intended for children under 13. We do not knowingly collect information from children.

Changes to This Policy

We may update this Privacy Policy periodically. The effective date at the top reflects the most recent version.

Contact

PrimeCareSpeech@gmail.com

Terms & Conditions – PrimeCare Speech Services

Terms & Conditions

Last updated: 11/19/2025

By accessing or using the PrimeCare Speech Services website, you agree to these Terms & Conditions. If you do not agree, do not use this website.

Use of Website

You agree to use this website only for lawful purposes. Do not interfere with others' access or attempt to harm the site.

No Medical Advice

All content on this website is for general informational purposes only. It is not a substitute for professional medical advice. A formal evaluation by a licensed Speech-Language Pathologist is required for individualized treatment.

Scheduling & Services

Submitting a form or contacting us does not guarantee an appointment. Services are confirmed only after direct communication and agreement.

Private Pay / Billing

All therapy services are private-pay. Payment is handled independently through:

- PrimeCare Speech Services, LLC

Intellectual Property

All website content, branding, graphics, and media are the property of PrimeCare Speech Services and may not be copied or reused without permission.

Limitation of Liability

PrimeCare Speech Services is not responsible for:

- Use or inability to use the website
- Temporary unavailability
- Errors or omissions in website content

Third-Party Links

We may link to external sites. We are not responsible for their content, privacy practices, or security.

Changes to Terms

We may update these Terms & Conditions periodically. Continued use indicates acceptance of updated terms.

Contact Us

PrimeCareSpeech@gmail.com