

## **Privacy Policy – PrimeCare Speech Services**

### **Privacy Policy**

*Last updated: 11/19/2025*

PrimeCare Speech Services ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, protect, and manage your information when you visit our website or use our services.

### **Information We Collect**

We may collect personal information when you complete forms or contact us, including:

- Name
- Email address
- Phone number
- Any message or details you voluntarily provide
- Appointment or service-related information

We may also collect non-identifiable data through standard website analytics (page visits, browser type, time on site, etc.).

### **How We Use Your Information**

We use the information collected to:

- Communicate with you
- Respond to inquiries
- Schedule evaluations or therapy services
- Provide therapy or administrative services
- Improve website functionality and user experience
- Maintain internal records

### **HIPAA Notice**

As a licensed healthcare provider, we follow HIPAA regulations:

- Protected Health Information (PHI) is only collected via secure, HIPAA-compliant methods once you become a client.
- Please do not submit sensitive medical information through the general contact form.

- PHI collected through secure channels will be stored and used only for treatment, payment, or healthcare operations, as allowed by law.

### **Private Pay / Billing Information**

All therapy services are private-pay and billed independently through:

- **PrimeCare Speech Services, LLC**

Financial or billing information is collected and stored securely for payment purposes only. We do not use or share this information outside of billing and administrative needs related to services provided.

### **How We Share Your Information**

We do not sell or rent your personal information. Information may be shared only when necessary to:

- Deliver therapy or administrative services
- Comply with legal requirements
- Respond to lawful requests from authorities

### **Data Security**

We use reasonable administrative, technical, and physical safeguards to protect your information. No method of transmission or storage is 100% secure.

### **Your Rights**

Depending on your location, you may have the right to:

- Access your personal information
- Request correction
- Request deletion
- Withdraw consent

Contact us at [PrimeCareSpeech@gmail.com](mailto:PrimeCareSpeech@gmail.com) to exercise these rights.

### **Children's Privacy**

Our website is not intended for children under 13. We do not knowingly collect information from children.

### **Changes to This Policy**

We may update this Privacy Policy periodically. The effective date at the top reflects the most recent version.

**Contact**

PrimeCareSpeech@gmail.com

## **Terms & Conditions – PrimeCare Speech Services**

### **Terms & Conditions**

*Last updated: 11/19/2025*

By accessing or using the PrimeCare Speech Services website, you agree to these Terms & Conditions. If you do not agree, do not use this website.

### **Use of Website**

You agree to use this website only for lawful purposes. Do not interfere with others' access or attempt to harm the site.

### **No Medical Advice**

All content on this website is for general informational purposes only. It is not a substitute for professional medical advice. A formal evaluation by a licensed Speech-Language Pathologist is required for individualized treatment.

### **Scheduling & Services**

Submitting a form or contacting us does not guarantee an appointment. Services are confirmed only after direct communication and agreement.

### **Private Pay / Billing**

All therapy services are private-pay. Payment is handled independently through:

- PrimeCare Speech Services, LLC

### **Intellectual Property**

All website content, branding, graphics, and media are the property of PrimeCare Speech Services and may not be copied or reused without permission.

### **Limitation of Liability**

PrimeCare Speech Services is not responsible for:

- Use or inability to use the website
- Temporary unavailability
- Errors or omissions in website content

### **Third-Party Links**

We may link to external sites. We are not responsible for their content, privacy practices, or security.

**Changes to Terms**

We may update these Terms & Conditions periodically. Continued use indicates acceptance of updated terms.

**Contact Us**

PrimeCareSpeech@gmail.com